

March 17, 2020

Dear Valued Customer:

As COVID-19 continues to spread, SNF understands that our customers are concerned about potential impacts to our ability to manufacture and ship products within the US and Canada. One of SNF's guiding principles is to manufacture our products in the region where they are used. This principal significantly reduces our exposure to raw materials, transportation, and other issues making SNF the most reliable polymer producer in the world. Currently, there is little to no impact on our ability to produce and ship product within North America.

As a manufacture of essential products that are vital to drinking and waste water treatment industries that impacts our everyday life, SNF has taken numerous measures to protect and reduce the risk to our employees, local communities, supply chain, and customers. The measures include but are not limited to:

- All personnel who have the capability to work from home are required to do so,
- All group events and meetings have been cancelled,
- No outside visitors are permitted to enter any of our manufacturing facilities,
- Travel has been eliminated except for exceptional essential circumstances,
- Our employees have been trained on personal hygiene and maintaining a social distance of 6 feet.,
- Drivers delivering or picking up at our facilities are not allowed out of the cab of their truck,
- Disinfecting our common areas and work surfaces on a regular and continued basis,
- A plan is in place to identify and monitor employees who are showing any symptom of the virus, and
- An SNF COVID-19 Task Force was established March 2nd to address the ever changing outbreak and on-going measures to minimize SNF's risks.

We continue to review this situation daily and will adjust our plans accordingly to minimize our risk to our employees, operations, and our supply to our customers. We appreciate your continued business and support during this stressful time for everyone.

If you have any questions, please contact your SNF Account Manager.

Best Regards,

